

May Supporters Summit Meeting

Date: Tuesday, May 1, 2018
Venue: Toyota Stadium
Purpose: May Supporters Summit
Attendees:
Bailey Brown - President/Director
Steven Goold - Safety Manager
Dan Crooke - Branding Officer



Apologies:
Stephanie Ikeogu - Game Day/Director
Grant Walker - Director
Andrew Gerbosi - Director
Joshua DeLuna-Garza - Director
Grayson Hall - Director
Kevin Williams - Secretary
Emily Ernst - Membership/Director
Lauren Armstrong - Vice President
Kerigan Lemoine - Treasurer

1. Could you print out the chants and songs you all sing and pass out at entrances or have in cup holders for the whole stadium? I think there is a chance you could get more participation through the stadium. I'm sure you have done this in the past but might be worth another shot.
The Front Office asked the sitting DBG, EM, and LSL representatives about this. We agreed we would like this and suggested some of the main chants. It was noted this was brought up at the STM meeting as well. The Front Office is going to look into getting a handout to those not in the Garden.
2. 1) LAG game. In the past Toyota Stadium Security has done a great job of keeping OPPOSSING MLS jerseys out of the Garden. BUT they've been severely lacking when it comes to keeping people out of the Garden wearing jerseys of current opponents players from their former teams or their national teams. Example: LAG last year, all the Dos Santos & Gerrard jerseys. This year has the potential to be worse. There will be many more Zlatan fanboys trying to get into the Garden. The Garden should be for FCD Supporters/STMs & only them. If people are there to support the other team, they should be relocated. WHAT, if anything, is FCDallas & Toyota Stadium Security planning to do to keep Zlatan/DosSantos/etc jerseys out of The Garden this year?

2) LAFC. Great atmosphere for their first ever home game. Safe standing. And beer showers.....really? When DBG was told they'd no longer be able to celebrate with Beer Showers, we were told it was the LEAGUE who "outlawed" them, but we saw Screaming Eagles continue to celebrate with them, as well as various other SGs around the league. We were finally told the truth (in a round about way), that it was the FO acceding to the complaints of a few squeaky wheels when the vast majority of The Garden wanted them. Want to have great atmosphere in the stadium? STOP. WORKING. AGAINST. YOUR. SGs. We are there rain or shine, hot or cold. Yet we're treated like the proverbial turd in the punch bowl.

3) Hot Weather Games approaching. Can we get some mist tents set up at the back of The Garden? Normally a cold bottle of water poured over the head works well, but overzealous Security sometimes get all antsy when they see water going anywhere except the mouth.

4) LOCAL CRAFT BEER. Please for the love of Zod. We have some of the best beers in Texas being brewed in the DFW area. Can we please get local beer inside the stadium.
 - a. **Opposing Team Jersey Policy: The supporter groups explained to the Front Office why we would like to see increased security or change in policy for the jersey rules in the Garden. We suggested to the Front Office that opposing player jerseys be banned as well. The security and ops side took our concerns and are going to take it back and look at the policy. They will let us know if any changes are made. For now, standing policy will be had. It is asked that if there are issues, contact leadership to contact security to handle it.**

- b. It was stated that the security and ops side never stated it was a league policy on the beer showers. Gina McFarlin stated that as long as she is at FC Dallas/Toyota Stadium, they will not change the policy of Toyota Stadium.
 - c. The Front Office will look into make sure coolers of water are available and will look into other options to keep fans cool during the hot months. There will be more to come.
 - d. They simply said, "Budweiser". Because of the contract signed, only Budweiser or Budweiser products can and will be sold.
- 3. I understand the Frisco fire department has not allowed smoke flares in the past, but can we re-address this using almost every other MLS stadium as examples for the FO to again push for this?
This issue was discussed with all the supporter groups. The flares issue comes down to the Fire Marshall for the City of Frisco. We are in the works of trying to set up a demonstration with them and our security and ops team to see if we can come to an agreement on them in our stadium. We will keep everyone updated on when and how this demonstration goes.
- 4. Price gouging for the Galaxy games.
The Front Office cannot control the second hand market. However, for the sales directly from the club, they stated that they have dynamic pricing and will continue to use dynamic pricing on all games. They stated it is about supply and demand.
- 5. Please put diet soda in the BG. Some of us fattys are diabetic and would enjoy a diet option.
The Front Office is going to speak to Legends about making sure diet options are available in the Garden going forward.
- 6. Flag poles being used as weapons. Remove the flag poles.
The Front Office said that if flag poles are being used as weapons, please tell leadership immediately so they can self police or approach security if needed.
- 7. The audio / speaker system has had issues every game this season. We need a better audio system & better media team.
It was noted that there have been people out working on the audio system without extra noise in the stadium. They are going to look more into the quality for the future. They thank you for point it out.
- 8. The supporters need safe standing.
Unfortunately, due to the construction of the North End, safe standing will not be an option. The North End is also used as a stage and all of the bleachers are removable from the area.